

Rocket Matter & Ruby: The dream team.



When Rocket Matter and Ruby work together, every call is backed up by tools that create great impressions and simplify your client communications. Easy to set up, hard to live without.



IMPROVED WORKFLOW

Ruby automatically syncs all your calls, voicemails, and messages with Rocket Matter, avoiding tedious and repetitive data entry. Plus, our intelligent and extensive call data ensures you no longer sift through pages of phone bills to find how much time you spent on a client call. The date and length of call are available in your Rocket Matter account so you can bill easily and accurately.

rocket matter

Search client, matter, contact, activity, or tag

+ Add New

Message

Message Details

Message Subject
Jane Doe - ABC Company - Ruby Mail

Matter

Contact Information
Jane Doe
number: 1 (800) 000-0000

Notes

NULL_CONTACT NULL_CONTACT on October 23 at 9:35A said
----- Call Information ----- From Caller Id: Jane From Caller Number: 1 (800) 266-2278 Date: 10/22/2019 18:15:47 Total Call Duration: 00:01:30 Receptionist Duration: 00:01:30 ----- Call Message ----- From Name: Jane From Number: From Company: ABC Company Jane was called to check and make sure the phone line was working. Actions: To: No further action. Date: 10/22/2019 11:17 AM Caller ID: Toll Free 1 (800) 266-2278 Ruby Receptionist: Alley H.

Message Billing

Billing User

Billing Date
10/23/2019

Billing Description

----- Call Information -----
From Caller Id: Jane Doe
From Caller Number: 1 (800) 000-0000
Date: 10/22/2019 18:15:47
Total Call Duration: 00:01:30
Receptionist Duration: 00:01:30

----- Call Message -----
From Name: Jane Doe

0.00 0:00:00
 Non-billable No charge

OK Archive Cancel

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DELIGHT CALLERS

The best thing about what Ruby does is every little thing we do. From the very first "hello," we deliver the kind of experiences that build trust, and make the most out of every call.

GROW YOUR PRACTICE

Missed calls are missed opportunities. So from full time support to there-when-you-need-it, Ruby's team of live, virtual receptionists help you turn more callers into clients by delighting callers in English and Spanish, collecting intake information, answering FAQs, and more!

AS MOBILE AS YOU ARE

With Rocket Matter's cloud-based management software, the Ruby app, and our ability to transfer calls your cell phone, you get to choose how you work, and where!

If you're a Rocket Matter user, visit ruby.com/rocketmatter to get started with your Ruby service!



rocket matter

Message List

View: [All](#) [New](#) [Read](#) [Archived](#)
Mark Selected Messages as: [New](#) [Read](#) [Archived](#)

Receptionist-handled call.
from JANE DOE at work:
on October 23, 2019 at 9:33a

Receptionist-handled call.
from Toll Free at work:
on October 23, 2019 at 9:34a

Jeffery - Company Ruby Mail
from JEFF at work:
on October 23, 2019 at 9:35a

Receptionist-handled call.
from RUBY RECEPTIONI at work:
on October 23, 2019 at 9:36a

Inbound call.
from JANE DOE at work:
on October 22, 2019 at 11:04a

Receptionist-handled call.